

### DECEMBER 2018

# Communicator

### **CONGRATULATIONS!**

November 2018
Comfort Keeper of the Month



#### McKenna M.

McKenna joined our team in August 2017. Since the beginning, she has gone beyond expectations to provide excellent care to our clients and their family members. McKenna is reliable, dependable, and always ready to take on difficult assignments.

McKenna is sensitive to the needs and wants of her clients. One clients husband stated "McKenna is my wife's ray of sunshine. She always has a smile on her face and makes sure my wife is comfortable before leaving."

McKenna's compassion and dedication to her clients are only two things that make her an asset to our Comfort Keepers team. Her passion for helping those who need it, makes her an exemplary Comfort Keeper. Thank you, McKenna and Congratulations! Office Quote: "December, being the last month of the year, cannot help but make us think of what is to come." — Fennel Hudson

### **Comfort Keepers Kudos:**

CL Loma W. stated "Hazel is ambitious; she'll do anything to make our life easier. She's cheerful and upbeat."

CL Peter W. stated, "Kevin and Hunter are great drivers and very nice guys." He "appreciates both guys because they are patient and caring."

CL Kens wife Ann stated, "Jennifer is great, she is very personable and excellent. We really like her."

CL Judith S. stated She "adores Leslie, "her and I can go on talking for ages."

CL John K.'s daughter stated, "how incredibly grateful and happy I am with the Comfort Keepers, specifically Tiffany. She has made a huge impact and positive difference in not only my Father's life, but our whole family's lives."





**December Monthly Mandatory Training: 12/1/18 -12/31/18** 

We enrolled you in 2 courses that must be **completed by December 31, 2018**.

Preventing Harassment in the Workplace for Home Health Staff and Sexual Harassment for Employees. (Remember you are paid for one full hour of training a month and we expect that you



## December Birthdays

#### Clients

Terrea Z. 12/5 Glen G. 12/8 Greta P. 12/22

#### **Comfort Keepers**

Hunter C. 12/19 Carrie M. 12/24



### CK Anniversaries November

Jan B. - 7 years Brigid H. - 3 years Nancy R. - 3 years



### Why Comfort Keepers?

I chose Comfort Keepers and I have been here for 6 years because the owners and the staff treat us with respect and they are willing to step up for us.

### What do you love about your job?

I love working with different clients and making a difference in their lives so that they can live a more productive life in their own home.

### What makes you a successful CK?

I am considerate, kind, and respectful to the client's needs and wishes. Also, I enjoy working with seniors.

### Two things you would like to share about yourself.

I am a good listener and very patient.

### Words of wisdom you'd like to pass on to your TEAM members...

Treat the client the way you would want someone to treat you.

Now that the weather is cooler, it pays to be prepared for the unexpected. Plan extra time to allow for weather conditions and holiday/shopping traffic! We recommend all weather tires, have emergency car kits, and ice scrapers.

### Your clients depend on you! PROCEED WITH CAUTION

Maintenance Tips and Advice for Safe Winter Driving:

- 1. Check your battery level and tire tread.
- 2. Check your antifreeze
- 3. Replace wiper blades
- 4. Keep your gas tank at least half full
- 5. Practice cold weather driving in an empty parking lot. Steer into a skid
- 6. Don't get overconfident with four-wheel drive. It won't help you stop any faster.
- 7. Leave plenty of room for stopping and brake early. It takes more time to stop when the roads are wet or icy.





